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WARE MALCOMB ANNOUNCES COMPLETION OF MEDLINE INDUSTRIES INC. CUSTOMER SERVICE CENTER

OAK BROOK, ILL. (February 23, 2021) – Ware Malcomb, an award-winning international design firm, today announced construction is complete on the [Medline Industries Inc.](#) Call Center. Ware Malcomb provided architecture and interior design services for the project.

Medline Industries Inc.'s new call center located in Dubuque, Iowa is 130,000 square feet and LEED Certified. With a design goal of creating a "town within a town", the impressive size of the call center offers over 1,000 workstations. To help designate the space, the design team implemented neighborhoods and active, interwoven landscaping using materials and fixtures such as acoustical clouds and colored lighting to serve as beacons for each area. Break out spaces were implemented throughout to serve as individual oases for those needing to unwind away from their desks.

Adjacent to the cafeteria is a light-filled corner city center with access to an outside patio, providing employees an opportunity to connect with nature and unwind. To enhance staff members' well-being, a 5,200 square foot gym/multipurpose room with a full-size basketball court is available to all employees. The gym also boasts a 2,200 state-of-the-art fitness center. To encourage activity, the space includes a quarter mile track around the interior of the open office.

"Medline's unparalleled growth created a need for a new customer service center, which supports and responds to all of Medline's Core Business Units," said Cameron Trefry, Principal of Ware Malcomb's Chicago, Oak Brook and Washington D.C. offices. "With such an expansive space, it was our top priority that the entire facility emphasizes connectivity and community," said Dawn Riegel, Director, Interior Architecture and Design of Ware Malcomb's Chicago and Oak Brook offices.

Medline Industries has become one of the county's largest employers according to the [Greater Dubuque Development Corporation](#), with the Dubuque Call Center adding over 100 new jobs. Medline is the largest privately held manufacturer and distributor of healthcare supplies in the United States. In addition to providing architecture and interior design services for over 30 projects across the country, the Ware Malcomb and Medline teams collaborated to develop a national prototype for their distribution facilities.

The General Contractor for the project was [Alston Construction](#).

About Ware Malcomb (waremalcomb.com)

Established in 1972, Ware Malcomb is a contemporary and expanding full service design firm providing professional architecture, planning, interior design, civil engineering, branding and building measurement services to corporate, commercial/residential developer and public/institutional clients throughout the world. With office locations throughout the United States, Canada and Mexico, the firm specializes in the design of commercial office, corporate, industrial, science & technology, healthcare, retail, auto, public/institutional facilities and renovation projects. Ware Malcomb is recognized as an Inc. 5000 fastest-growing private company and a Hot Firm by Zweig Group. The firm is also ranked among the top 15 architecture/engineering firms in Engineering News-

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Record's Top 500 Design Firms and the top 25 interior design firms in Interior Design magazine's Top 100 Giants. For more information, visit <http://www.waremalcomb.com/news> and view Ware Malcomb's [Brand Video](https://www.youtube.com/waremalcomb) at [youtube.com/waremalcomb](https://www.youtube.com/waremalcomb).

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